

# 8 Ways to Simplify Your Vendor and Technology Management With Carrier Services

Managing all your technology vendors and solutions made easy by following the roadmap below. Carrier services will ultimately lead you to less managerial headaches, while seeing improved processes, productivity, and more time for your clients.

1

## Get high-speed connectivity you can trust



Whether you need to ensure your networks perform at peak performance or even expand your pipeline, TailWind delivers. We provide dependable, high-quality connections with full management and post-installation support to keep your networks running smoothly.

2

## Eliminate multi-vendor hassles with consolidated billing



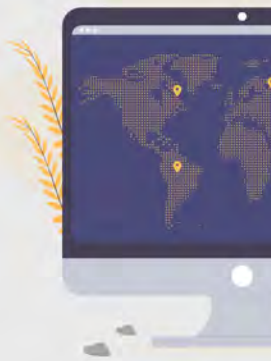
We can consolidate multiple vendor invoices and merge them into one comprehensive bill, which may save you up to 15-25%

3

## Ensure network reliability well into the future

Via the right wide-area networks:

- Fully meshed and secure wide-area network that supports the most rigorous, bandwidth-demanding applications
- SD-WAN that ensures full visibility into your multi-branch network



4

## Reach important contacts anytime, anywhere – no matter their location

Our mobility and unified communications enable global reach, along with:

- The industry's most advanced cloud-based communication tools
- Ongoing management and service
- Fast implementation uptimes



5

## Eliminate multi-vendor duplication errors

Regardless of the vendor that sold you, we can eliminate errors by bundling all your invoices into one for consolidated billing across multiple technologies including:

- Broadband
- DSL
- EoF
- Point-to-point
- 4G
- 5G
- SD-WAN
- UCaaS
- ... and many more



6

## Reduce telecom expenses



Our telecom expense management service provides granular auditing of your telecom bills, which delivers significant savings.

7

## Get nationwide telecom management



We provide 24/7 break-fix, MACD, and special project support for all North America locations, with one point of contact.

8

## Rest easy with single-contact trouble ticket and billing dispute management accountability



Our ongoing ticket and dispute management service provides answerability and quick resolution for all service issues